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Mr Colin Knowles
Managing Director
Knowles Associates TFM Ltd
Red Lion House
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Great Bentley
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Essex, CO7 8QG

To Whom It May Concern:

RE: TESTIMONIAL

The Trust has always found Knowles Associates helpful and efficient. The service has been developed to meet both the needs of the Trust and the differing needs of employees within the scheme.

The changeover from a Trust based service to Knowles Associates was handled smoothly despite the added complication of Trust reconfiguration. Any initial minor teething problems were quickly resolved.

The Trust is pleased with the quality of informative literature provided to scheme members and the willingness of the organisation to meet with staff and union representatives prior to the changeover.

Yours sincerely

Sarah Senior
Director of Finance
North Cumbria Mental Health and Learning Disabilities NHS Trust